



Real-time Bot Mitigation And Management

Prevent Automated Attacks On Website, Mobile Apps, And APIs



In recent years, automated attacks have threatened almost every industry. Competitors and fraudsters deploy human-like bots that attack your website, mobile apps, and APIs to commit automated attacks such as account takeover, credit/gift card fraud, web scraping, digital ad fraud, form spam, and more. Fraudsters deploy thousands of bots on your web properties to perform large-scale distributed attacks that are often 'low and slow' to evade conventional defenses. Such automated attacks affect customer experience, tarnish a brand's reputation, skew analytics and cause loss of revenue.

Radware Bot Manager's non-intrusive API-based approach detects and blocks highly sophisticated human-like bots in real time. Our bot detection engine uses proprietary Intent-based Deep Behavior Analysis (IDBA) to understand the intent of visitors and filter sophisticated invalid traffic. We collect over 250 parameters including browsing patterns, mouse movements, keystrokes, and URL traversal data points from the end user's browser and use proprietary algorithms to build a unique digital fingerprint of each visitor. Our collective bot intelligence gathers bot signatures from across our client base (i.e., over 80,000 internet properties) to build a database of bot fingerprints and proactively stop bots from infiltrating into your internet properties.



We onboarded Bot Manager in the midst of our peak season, and saw immediate results/benefits. Our customers' experiences are our top priority. By working with Radware, we are able to better secure and improve the shopping experience."

- Daniel Padevet, Head Of Web & It Operations Team, Alza.Cz

We Protect You From



Account Takeover

Credential stuffing and brute force attacks are used to gain unauthorized access to customer accounts.



Gift Card Fraud

Carders use bots to crack gift cards and identify valid coupon numbers and voucher codes.



Application DoS

Application DoS attacks slow down web applications by exhausting system resources, 3rd party APIs, inventory databases, and other critical resources.



Price Scraping

Competitors deploy bots on your website to steal price information and influence your customers' buying decisions.

Content Scraping

Fraudsters and third-party aggregators use bots to scrape content and illegally reproduce the stolen content on ghost websites.



Digital Ad Fraud

Bad bots create false impressions and generate illegitimate clicks on publishing sites and their mobile apps.



Skewed Analytics

Automated traffic on your web property skews metrics and misleads decision making.



Form Spam

Malicious bots deluge online marketplaces and community forums with spam leads, comments, and fake registrations.



Integration Options

- CDN 7 Sofware Load Balancer
- Web Server Plugins

- App Server SDKs
- Other Third-party Integrations
- On-premise Sensor

- DNS Diversion
- 7 ADC

Key Features

Intent-based Deep Behavioral Analysis:

A large number of sophisticated attacks are either massively distributed or adequately 'low and slow' to operate under the permissible limits of rule-based security measures. We use proprietary Intent-based Deep Behavior Analysis (IDBA) to understand the intent of highly sophisticated non-human traffic. IDBA performs behavioral analysis at a higher level of abstraction of 'intent' unlike the commonly used shallow 'interaction'-based behavior analysis. Capturing intent enables IDBA to provide significantly higher levels of accuracy while detecting bots with advanced human-like interaction capabilities. IDBA builds upon Radware Bot Manager's research findings in semi-supervised machine learning and leverages the latest developments in deep learning.

Ability to Handle Bot Traffic in Multiple Ways:

Aggregators and competitors continuously target your web properties to scrape price, content, and other business-critical information. We allow you to take custom actions based on bot signatures/ types. For Example – Block access to resources for suspected non-human traffic with 'CAPTCHA' or outsmart competitors using 'Feed Fake Data' that enables you to feed fake pricing and product information to the bots deployed by competitors. Using 'Redirect Loop', bots get looped in a cycle of redirection ending with a drop page. With Radware's unique browser-based 'Cryptographic Challenges', bots are forced to solve puzzles that exhaust their resources, and end-users get to enjoy a CAPTCHA-free experience. 'Throttle' slows down the loading time of a page request. Similarly, other Radware Bot mitigation options help organizations customize their response to a bot attack. The response to these challenges helps us build a closed-loop feedback system to minimize false positives down to negligible values and more than one mitigation option can be applied at the same time depending on the resource or severity of the threat.

Transparent Reporting and Comprehensive Analytics:

Radware Bot Manager provides granular classification of different types of bots such as search engine crawlers and malicious bots to allow you to efficiently manage non-human traffic. Clean analytics and transparent reports offer a clear understanding of web traffic and give you a detailed picture of bots' intent on your internet properties. We provide you with comprehensive analytics of non-human traffic, their source, and URL analytics. One of the key benefits of our bot detection engine is its modularity and transparency in reports — this is particularly useful for automated threats such as digital ad fraud. Our analytics dashboard demonstrates the distinctive user behavior on your site. Our bot mitigation solution can be seamlessly integrated with leading analytics platforms including Google Analytics and Adobe Analytics.

Easy Integration:

Radware Bot Manager provides easy and flexible deployment options that suit your business requirements. You can integrate our JavaScript tag, cloud connectors, or web server plugin into your existing infrastructure in minutes. Alternately, you can opt for our virtual appliance and mobile SDKs. We also allow you to integrate our solution into specific sections of your website based on requirements, instead of the entire web application.

Accuracy and Scalability:

Detecting advanced bots based on shallow interaction characteristics results in a high number of false positives. Our Intent-based Deep Behavior Analysis helps you filter highly sophisticated human-like bots without causing false positives. We also ensure that website functionality and user experience remain intact. We use cutting-edge technologies such as Kubernetes container orchestration and Kafka to maintain high scalability during peak hours.

Why Radware Bot Manager

Radware Bot Manager has a non-intrusive API based approach to detect bot activities on e-commerce websites. Our bot detection engine uses device fingerprinting, user behavior modeling, collective bot intelligence and machine learning techniques to spot any suspicious activity across log-in and signup pages. We have a proven track record in blocking advanced distributed attacks and highly sophisticated 'low and slow' attacks.

Radware Bot Manager provides the widest choice of mitigation options, including a Cryptographic Challenge based on the principles of Blockchain's 'Proof of Work' that is immune to third-party tampering and makes for a seamless and CAPTCHA-free user experience.

Crypto Challenge is a behavior-enforcing mechanism that detects anomalies against a baseline of normative behavior. When an anomaly is detected, the mitigation method challenges the user device by creating CPU-intensive browser-based challenges with increasing difficulty. The increasing difficulty of the challenge is exponential by nature, forcing the attacker's CPU to work harder every time it is challenged, effectively creating a 'Cyber Counter Strike' and demotivating them from continuing their attacks.

Widest Mitigation Options

7 Allow

- **7** Throttle
- Z Log Only

- 7 Challenge CAPTCHA
- 7 Drop

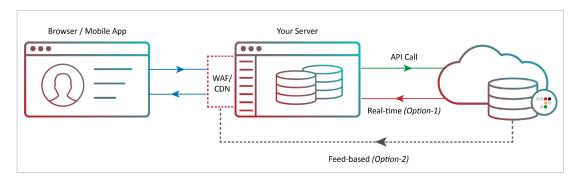
Custom Response

Block

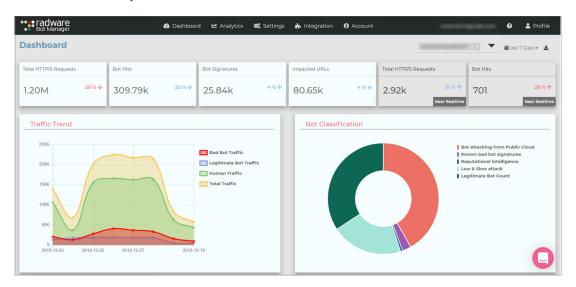
- Session Termination
- Crypto Challenge

- 7 Feed Fake Data
- 7 Redirect Loop

How Radware Bot Manager Works



Traffic Analysis



About Radware

Radware® (NASDAQ: RDWR) is a global leader of cybersecurity and application delivery solutions for physical, cloud and software-defined data centers. Its award-winning solutions portfolio secures the digital experience by providing infrastructure, application and corporate IT protection and availability services to enterprises globally. Radware's solutions empower more than 12,500 enterprise and carrier customers worldwide to adapt quickly to market challenges, maintain business continuity and achieve maximum productivity while keeping costs down. For more information, please visit www.radware.com

Radware encourages you to join our community and follow us on: Radware Blog, LinkedIn, Facebook, Twitter, SlideShare, YouTube, Radware Connect app for iPhone® and our security center DDoSWarriors.com that provides a comprehensive analysis of DDoS attack tools, trends and threats.

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