Omada Identity Cloud

Identity Governance - Software-as-a-Service

Enterprise-Grade IGA

Ensuring secure, compliant, and efficient access to critical data for key employees and partners has never been more important. Investing in reliable Identity governance and administration (IGA) solutions has therefore become a top priority. But, implementing IGA requires more than just software. It requires a transformation of business processes and workflows based on the IGA best practices and it requires a solutions that can be adapted to the existing IT environment.

Enterprises rely on a wide range of systems and software both on premises and in the cloud. Enterprise-grade IGA solutions are designed to support heterogeneous environments with the ability to understand the context, integrate with existing systems and enable automated control and governance.

No two enterprises are the same and enterprise-grade IGA solutions are designed to fit the environment recognizing the fact that enterprises do not have the time and resources to provide or consume custom code development.
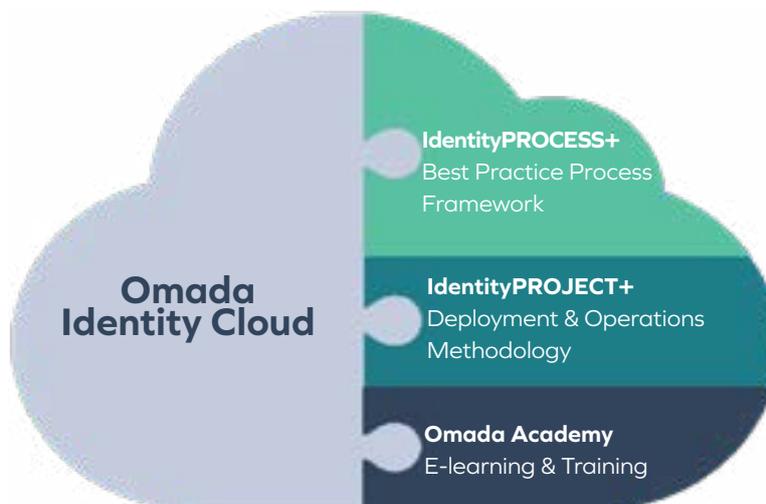
Omada Identity Cloud

Positioned as a leader in the Gartner Magic Quadrant for IGA, Omada provides the most comprehensive IGA as-a-Service solution on the market today.

Omada Identity Cloud provides dynamic processes and workflows that can be configured to fit the specific security, compliance and efficiency needs of the organization. A unique integration model with built-in configuration wizard supports quick and easy connection to hundreds of applications including various authoritative sources like HR systems.

Best practice IGA processes and workflows are supported out-of-the-box and can be adapted to individual enterprise requirements without the need for custom development.

A wide range of functions and capabilities designed to support IGA best practices is defined in the Omada IdentityPROCESS+ framework as well as best practice implementation as defined in the Omada IdentityPROJECT+ implementation methodology.

Omada Identity Cloud

IdentityPROCESS+
Best Practice Process Framework

IdentityPROJECT+
Deployment & Operations Methodology

Omada Academy
E-learning & Training

Omada Identity Cloud is one of the four fundamental building blocks in the Omada IGA value proposition. Each block plays an important part in helping to achieve excellence in managing technologies, people, and processes.

Functional Areas

Taking your IGA solution to the cloud can help your business save money, time, and resources. By eliminating problems like software maintenance and incompatibility, Omada Identity Cloud can provide a future-proof solution and greater business and IT alignment. Omada Identity Cloud provides a complete solution designed for modern enterprise environments and the challenges of implementing next generation IGA processes as efficiently and effectively as possible.

Data Cleaning, Workflows and Applications Integration

Data Cleaning
- Establish a consolidated data model
- Data matching based on mapping and expression
- Data de-duplication
- Automatically enrich and classify data objects with data classification policies
- Simultaneous matching of multiple authoritative sources
- Prioritization rules for identification of primary identity source
- Data matching validation processes

Configurable workflow engine
- Comprehensive best practice IGA process framework
- Option for manual, triggered, or scheduled workflows
- Pre-configured email integration and email templates
- Configuration of workflows, processes, and forms via web-based interface
- Activity assignment based on policies and rules
- Configurable escalation process

Application Integration
- Integration model for application, system and authoritative source connection
- Extensive range of standard connectors
- Authoritative sources such as SAP HCM, SuccessFactors, Workday, UltiPro
- Integration with ITSM, SIEM, PAM, DAG
- Open extensible platform with SDKs and APIs
- Authentication via OpenID Connect and SAML

Access Roles, Processes and Privileges

Role Lifecycle Management
- Management of role lifecycle processes, role mining and modelling
- Mining based on identity types, identity templates, identity attributes and identity relations

Access Process Automation
- Multiple policy types for automation and control of access processes
- Automated assignment of access based on organizational policies
- Constraint policies for determining access eligibility
- Segregation of Duty (SoD) policies and constraints
- Dynamic organizational modelling
- Extendable role and policy engine
- Intelligent control policies with automated case handling workflows

Managing Identities and Access Rights

Identity Lifecycle Management
- Control access rights to data, applications and resources according to defined assignment policies
- On-boarding of employees and contractors
- Access based on role or context and automatic revocation upon changes to that role or context
- Sourcing of identity data from multiple authoritative data repositories
- Act as authoritative source

Automated and Unified Provisioning
- Unified provisioning to heterogeneous IT systems
- Choice of automated, partly automated or fully manual provisioning
- Integration with ITSM

Self-Service Access Request
- Portal for users and managers to request access to data and resources
- Context-based self-service access request
- Multi-level configurable approval workflows
- Serial and parallel approvals
- In-process SoD policy checks
- Requests for multiple identities, systems and resources in one request

Business Partner Enrollment
- Self-service tool for customer and partner login and access to information
- Web-based login or log-in based on social media accounts

Password Management
- Ability for users to change passwords without involving the helpdesk
- Managers or system owner can reset passwords for owned accounts or on behalf of other users
- Synchronization across connected applications

Self-service access requests are conducted by managers or employees in a user-friendly interface allowing users to easily request access.

COMPLIANCE DASHBOARD

A Compliance Dashboard provides a valuable cross system overview providing the compliance status for all governed systems and applications.

Certification, Compliance Control and Access Risk Management

Cross-System Access Certification

- Validation and approval of current state of access to ensure compliance and security
- Access certification on entitlements, identities and account ownership
- Configurable survey types for user entitlement, account, permission entitlement reviews
- Triggered based on events or scheduled for periodic re-certification
- Efficient interface for search, sorting, look-ups and forwarding for re-assignment
- Survey types compliant with strict regulatory requirements
- Central monitoring of certification campaigns
- Automated escalation and notification
- Standard certification audit reports

Compliance and Auditing

- Cross-system reporting and analytics
- Actionable dashboard for compliance-related controls
- Full compliance overview across connected systems and applications with ability to drill-down into details
- 50+ standard reports available
- Configurable KPI dashboards
- Historic reports enabling forensic analysis
- Ability to modify report types and define new report types

Risk Management

- Computation of risk scores to support approval workflows, access reviews and risk monitoring
- Risk scores computed for systems, resources, resource assignments, accounts and identities
- Risk classification tag with risk factor and risk weight
- Display of risk scores based on configurable intervals

The foundation for business transformation

Omada Identity Cloud supports the Omada IdentityPROCESS+ framework and IdentityPROJECT+ methodology and thus accelerates the implementation of IGA best practice processes in heterogeneous enterprise environments. This recognizes the need to address people and processes as well as technology if one is to succeed in implementing IGA.

With a successful IGA implementation, organizations have established a foundation that can support further business transformation. Ensuring secure, compliant, and efficient access to critical data and resources accelerates business transformation initiatives with low risk and greater potential for success. At Omada, we have designed Omada Identity Cloud to ensure that the foundational process of implementing best practice IGA is the first success on your business transformation journey.

PEOPLE

PROCESSES

TECHNOLOGY
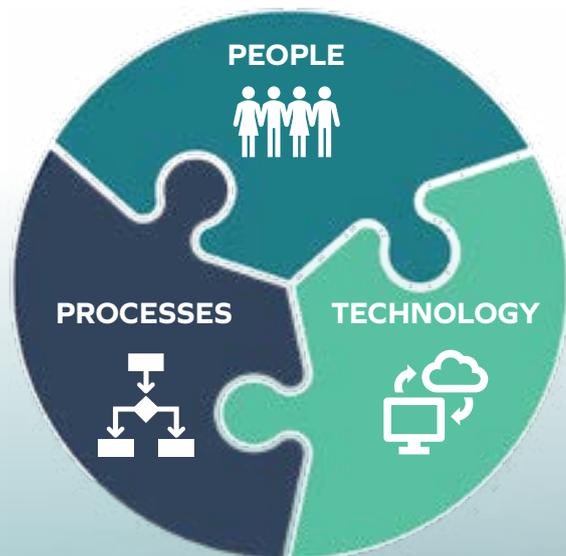
Services included in subscription

A clear benefit of the cloud-based solution, is that new IGA features are available immediately with no need for coordinated company-wide software updates. Powered by Microsoft Azure Cloud - one of the most reliable, scalable, and secure cloud hosting platforms available, the platform can scale to meet any requirement - ensuring security, business continuity capabilities, and data residency requirements.

Omada enterprise-grade **IGA SaaS**

High-availability service with **99,9%** availability

Critical incident response times are guaranteed within maximum **1 hour**

24/7/365 service support covering 2nd and 3rd level support

Three-tier **deployment environment** included for Integration, Staging and Production

Critical incident updates every **30 minutes**

Flexible **upgrade** windows that fit your business needs

Unlimited number of **connected** systems

Unlimited **data storage** and unlimited traffic

Continuous reporting, **health check** and log handling

Service **continuity** management

Disaster **recovery and backup** services

Ongoing **automated deployment** of releases and patches

Access to **Omada Service Desk**

Access to Omada knowledge sharing **HUB**

Since 2000, Omada has focused on using identity to create business value – measurable value, from IT and HR to marketing and sales. Identity, managed the Omada way, simultaneously improves security, efficiency, cost control and regulatory compliance throughout any organization. And, it can do even more. Identity can accelerate digital transformations, smooth M&A integration, and enable deeper relationships with suppliers and customers. Few technologies have the potential to impact so much. Belief in this essential role of identity unites our organization, fuels our innovation, and strengthens our collaboration with partners. We've pioneered many of the best practices in use today, and are passionate about taking identity management even further. We are committed to using identity to create business value. Omada has operations in North America and Europe, delivering solutions directly and via a network of skilled partners and system integrators. www.omadaidentity.com | info@omada.net