UPTIME
STARTS WITH DISCOVERY

The first step in effectively monitoring and maintaining your digital infrastructure is a holistic and accurate listing of your data centre assets. Introducing ParkView Discovery™ - a hosted service that automatically discovers all physical, virtual and cloud assets across your infrastructure.
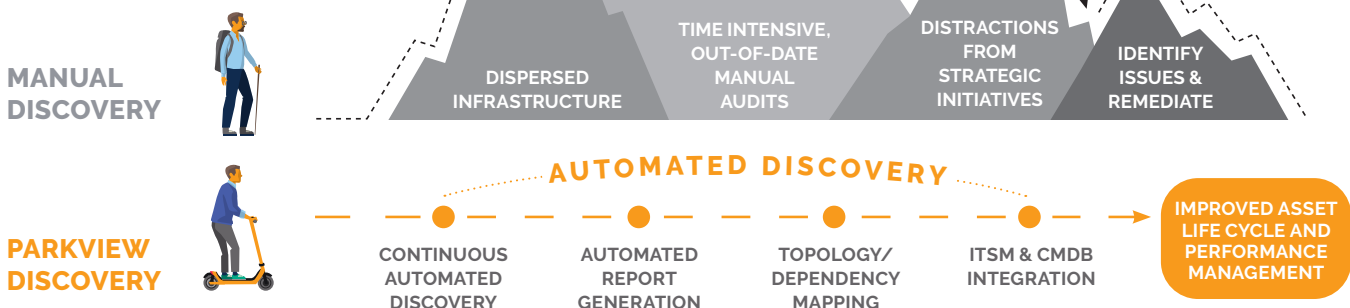
FEATURES

- Automated IT Asset Discovery & Dependency Mapping
- Comprehensive coverage of servers (physical, virtual & cloud), desktops, peripherals, edge devices and more
- 30 day, no-cost trial period
- ITSM & CMDB integration
- Installs and configures in less than one hour
- Real-time, accurate CMDB maintenance

ADVANTAGES

- Eliminate the need for manually collecting and documenting IT inventory
- Achieve real time visibility to acquired assets and assets in remote location
- Accelerate audit preparation and readiness
- Easily obtain serial number and product life cycle information
- Park Place supports the installation and execution of scanning and inventory reporting for you

VALUE DRIVERS

- Retire internal discovery tools
- Reassign internal resources
- Improve software licensing management and compliance
- Identify and track assets deployed to remote workforce
- Accelerate cloud migration planning

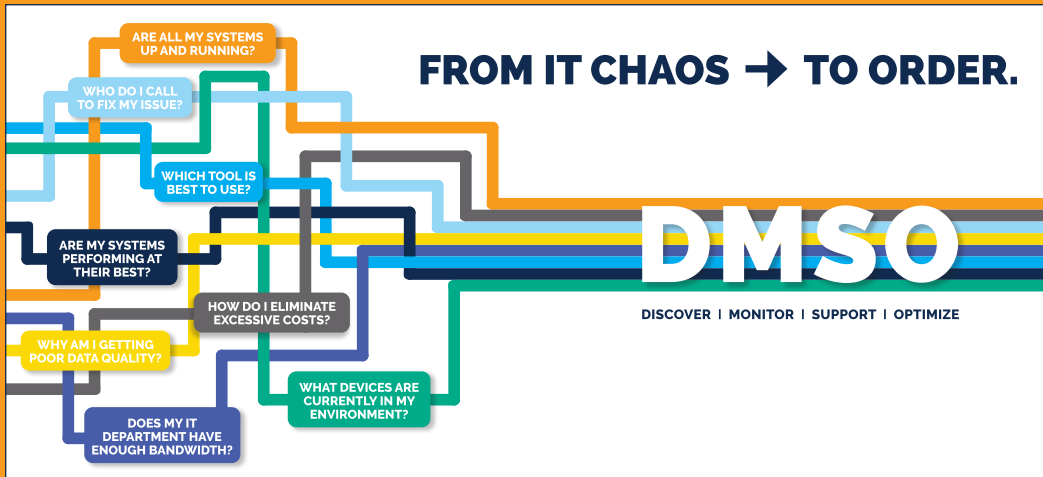## MANUAL VS. AUTOMATED IT ASSET DISCOVERY

Save time and effort with ParkView Discovery™

A manual discovery process is time-consuming, error-prone and takes time away from other important issues. ParkView Discovery automates the process.

MANUAL DISCOVERY

DISPERSED INFRASTRUCTURE

TIME INTENSIVE, OUT-OF-DATE MANUAL AUDITS

DISTRACTIONS FROM STRATEGIC INITIATIVES

IDENTIFY ISSUES & REMEDIATE

PARKVIEW DISCOVERY

AUTOMATED DISCOVERY

CONTINUOUS AUTOMATED DISCOVERY

AUTOMATED REPORT GENERATION

TOPOLOGY/ DEPENDENCY MAPPING

ITSM & CMDB INTEGRATION

IMPROVED ASSET LIFE CYCLE AND PERFORMANCE MANAGEMENT

PARKVIEW

DISCOVER | MONITOR | SUPPORT | OPTIMIZE

FROM IT CHAOS ➔ TO ORDER.

ARE ALL MY SYSTEMS UP AND RUNNING?
WHO DO I CALL TO FIX MY ISSUE?
WHICH TOOL IS BEST TO USE?
ARE MY SYSTEMS PERFORMING AT THEIR BEST?
HOW DO I ELIMINATE EXCESSIVE COSTS?
WHY AM I GETTING POOR DATA QUALITY?
WHAT DEVICES ARE CURRENTLY IN MY ENVIRONMENT?
DOES MY IT DEPARTMENT HAVE ENOUGH BANDWIDTH?

DMSO

DISCOVER | MONITOR | SUPPORT | OPTIMIZE

ParkView™ from Park Place Technologies is a full suite of managed services that brings order to managing an organisation's critical infrastructure while eliminating chaos and accelerating business transformation. ParkView empowers you to efficiently Discover, Monitor, Support and Optimize your IT infrastructure, including cloud computing environments. This combination of integrated management, across multiple layers, integrates disparate vendors, solutions, and data into one place, making it easier for customers to make smart, future-focused decisions for the business.

DISCOVER

Remote service provides customer with holistic, accurate listing of data centre assets across OEMs

- Automated IT asset discovery & dependency mapping
- Comprehensive coverage of servers (physical, virtual & cloud), desktops, peripherals, edge devices

MONITOR

Hosted solution for server and storage monitoring at both hardware and software level

- Hardware: storage, server and network
- OS monitoring: Linux, Windows, VM
- Network monitoring

SUPPORT

Hardware/OS/Network event filtering & remediation

- Hardware: predictive / proactive alerting. Ticket integration
- OS: remediation, patch management, updates
- Network incident management, configuration, root cause

OPTIMIZE

Offering to enable customer efficiencies and ensure optimal Uptime

- Capacity management
- CPU utilisation
- Cloud cost controls

ABOUT PARK PLACE TECHNOLOGIES

Since 1991, Park Place Technologies has simplified the management of complex hybrid IT environments to maximise Uptime, improve operational speed, eliminate chaos and accelerate business transformation.

In addition to ParkView managed services, Park Place Technologies provides exceptional global service and support for data centre storage, server and network hardware for all tier one OEM equipment. Park Place supports 58,000+ data centres in 150+ countries for more than 17,000 clients. Our worldwide network of 404,000 parts stored regionally, locally and on-site, allows for fast parts distribution and service to help drive Uptime. For more information, visit us at ParkPlaceTechnologies.com.